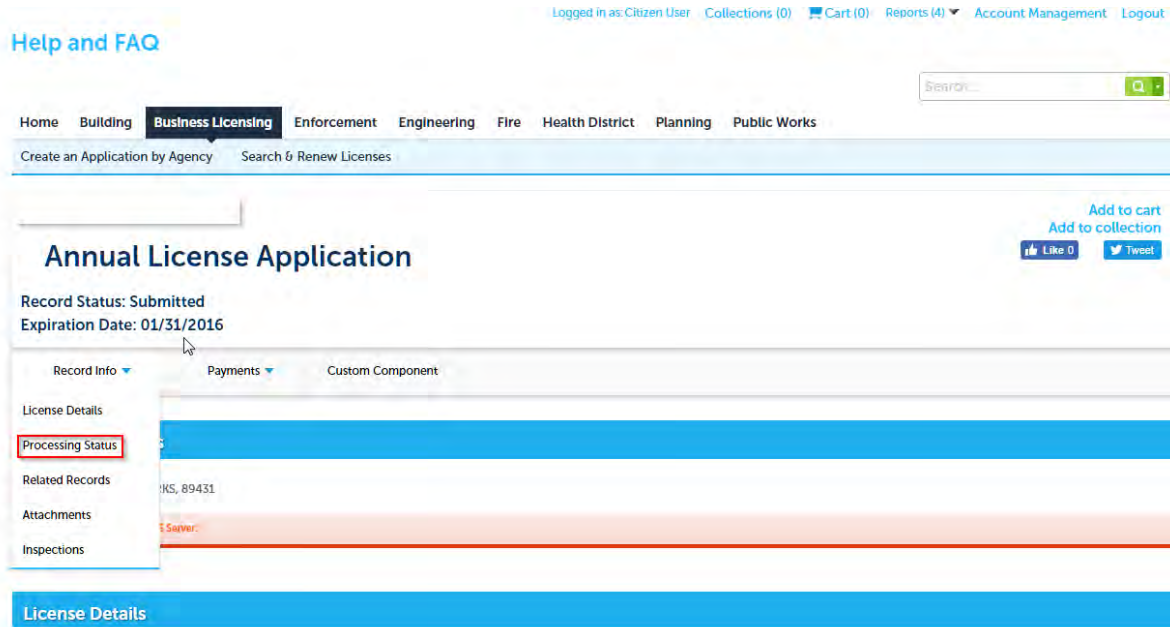


What do the symbols under the Status of my permit represent?


When you look under the “**Processing Status**” choice for Record Info of your license or permit, you might see several symbols. These symbols are associated with tasks associated with the workflow processing for the license or permit.



The screenshot shows a web application interface for 'Annual License Application'. The top navigation bar includes 'Home', 'Building', 'Business Licensing', 'Enforcement', 'Engineering', 'Fire', 'Health District', 'Planning', and 'Public Works'. Below the navigation bar, there are links for 'Create an Application by Agency' and 'Search & Renew Licenses'. The main content area displays 'Annual License Application' with 'Record Status: Submitted' and 'Expiration Date: 01/31/2016'. A dropdown menu is open under 'Record Info', showing 'Processing Status' highlighted. The page also includes a search bar, social media buttons (Like, Tweet), and a 'License Details' section at the bottom.

▶ The sideways black triangle indicates either that there are status updates to the task, and/or that there are “child” tasks (sub tasks) associated with a task. Click the black triangle to expand information about a task.

✓ A green checkmark means that the task is complete.

 An hourglass means that the task is open and in process (has not been completed).

If there is no symbol next to a task name, it means that the task is not active.